Code of practice no.14 compliance statement

Section St	ub-section	Legal requirement	TPR's guidance	How we Comply
Governing Kr your scheme ar ur re pe m	nowledge	A member of the pension board of a public service pension scheme must be conversant with: • the rules of the scheme, and • any document recording policy about the administration of the scheme which is for the time being adopted in relation to the scheme. A member of a pension board must have knowledge and understanding of: • the law relating to pensions, and • any other matters which are prescribed in regulations.	 Schemes should establish a maintain policies and arrang for acquiring and retaining k and understanding [38]. Schemes should designate a to take responsibility for (1) [Schemes should prepare an an updated list of documents which they consider pension members need to be conver Clear guidance on the roles responsibilities and duties of and its members should be scheme documentation [47]. Schemes should assist pens members to determine the d knowledge and understandin needed [48]. Schemes should provide boo members with the relevant th and support that they required Schemes should offer pre- appointment training or arran mentoring by existing board [56]. Pension board members should b [58]. Schemes should keep appror records of the learning activit board members [60]. 	nd ements nowledgeThe Fund's existing training policy has been amended to reflect the requirements for Knowledge and Understanding.a person (38).The Fund's Financial Policy Officer is responsible for all training matters.a beard board source stateTerms of Reference for the Pension Board specify roles and responsibilities and these are documented accordingly.and board source stateBoard members have been introduced to the new CIPFA Knowledge and Skills Framework for Local Pension Boards, published in July 2015.sion board egree of raining e [55].Training and support needs will be assessed and develop in line with Board member needs. Training needs will be identified in a number of ways including self-identified (by Board members) needs and those identified or suggested by the Fund's officers.ngA number of media/methods will be used to deliver training, and feedback received as to the efficacy of such will help the fund tailor future training accordingly.e flexibleBoard members are encouraged to discuss their learning needs and experiences at each Board meeting and to ask for the support they

				training attended by Board members and reported on periodically.
Conflicts of interest and representation [61 – 91].	In relation to the pension board, scheme regulations must include provision requiring the scheme manager to be satisfied: • that a person to be appointed as a member of the pension board does not have a conflict of interest and	. ,	The 'Seven principles of public life' should be applied to all board members [70]. Schemes should incorporate these principles into any codes of conduct (and across their policies and processes) and other internal	The Local Pension Board has been established having had regard to the requirements set out in legislation and guidance.
	 from time to time, that none of the members of the pension board has a conflict of interest. Scheme regulations must require each member or proposed member of a pension board to provide the scheme manager with such information as the 	(4)	standards for boards [70]. Take professional legal advice when considering issues to do with conflict of interests [74]. Schemes should ensure that there is an agreed and documented conflicts policy and procedure which should be kept under regular review [76].	All Board Members have completed a Register of Interests declaration having had regard to the Board's Code of Conduct and Conflict of Interests Policy, which was approved in October 2015.
	scheme manager reasonably requires for the purposes of meeting the requirements referred to above. Scheme regulations must include provision requiring the pension board to include employer representatives and member representatives in equal numbers.	(6) (7)	Schemes should cultivate a culture of openness and transparency [78]. Board members should have a clear understanding of their role and the circumstances in which they may find themselves in a position of conflict of interest [78]. Board members should know how to manage potential conflicts [78]. Pension board members should be appointed under procedure that	The agenda for each Board meeting includes a declaration of pecuniary and non-pecuniary interests in relation to matters under consideration on that agenda. Any such declarations are minuted.
		. ,	appointed under procedures that require them to disclose any interests or responsibilities which could become conflicts of interest [80]. All terms of engagement should include a clause requiring disclosure of all interests and responsibilities which could become conflicts of interest as soon as they arise [81]. All disclosed interests should be recorded [81].	Registers of Interest will be reviewed on an annual basis and all Board Members received training at an induction session prior to the first meeting of the Board. Advice on potential conflicts can be sought from Democratic Services officers at any time.
		(11)	Schemes should consider what important matters or decisions are likely to be considered during, for example, the year ahead and identify and consider any potential or actual	

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			conflicts [82].	
		(12) Identify, evaluate and manage dual	
			interests [83].	
		(13) Use a register of interests to record	
			and monitor dual interests [84].	
		(14) Capture decisions about how to	
			manage potential conflicts of interest	
			in their risk register or elsewhere [84].	
		(15) The register of interest and other	
			relevant documents should be	
			circulated to the board for ongoing	
			review [84].	
		(16) The register of interest and other	
			relevant documents should be	
			published [84].	
		(17) Conflicts of interest should be	
			included as an opening agenda item	
			at board meetings and revisited	
			during the meeting where necessary	
			[85].	
		(18) Establish and operate procedures	
			which ensure that boards are not	
			compromised by potentially conflicted	
			members [86].	
		(19) Be open and transparent about the	
			way they manage potential conflicts	
			of interest [87].	
		(20) Seek professional legal advice when	
			assessing any option when seeking to	
			manage a potential conflict of interest	
			[88].	
		(21) Membership of boards should be	The Board comprises representation from
			designed with regard to	employers and members. All member
			proportionality, fairness and	representatives have a pensions background,
			transparency and with the aim of	and employer representatives are fully
			ensuring that the board has the right	conversant with LGPS issues.
			balance of skills, experience and	
			representation [91].	
Publishing	The scheme manager for a public	(1)	Schemes should also publish useful	The Fund has a dedicated web page that
information	service scheme must publish		related information about the pension	includes details such as:
about	information about the pension board for		board such as set out in 96 and 97.	
schemes	the scheme(s) and keep that			• Board membership;
[92 – 99]	information up-to-date.			 Board terms of reference;

		The information must include: • who the members of the pension board are • representation on the board of members of the scheme(s), and • the matters falling within the pension board's responsibility.		 A link to the Lancashire County Council website detailing agendas and minutes of the Board's meetings The Fund publishes all statutory documents on the Your Pension Service website www.yourpensionservice.gov.uk
			(2) Have policies and processes to monitor all published data on an ongoing basis to ensure it is accurate and complete [98].	The website is reviewed at least annually and updated accordingly, as are other media such as leaflets/guides etc. Additionally whenever regulatory or other significant changes occur, relevant media/documentation are reviewed and changed at the time.
Managing risks	Internal controls [101 – 120]	The scheme manager of a public service pension scheme must establish and operate internal controls. These must be adequate for the purpose of securing that the scheme is administered and managed in accordance with the scheme rules and in accordance with the requirements of the law.	 (1) Internal controls should include a clear separation of duties, processes for escalation and decision making and documented procedures for assessing and managing risks, reviewing breaches of law and managing contributions to the scheme [103]. (2) Internal controls should address significant risks which are likely to have a material impact on the scheme [105]. (3) Sufficient time and attention should be spent on identifying, evaluating and managing risks and developing and monitoring appropriate controls [105]. Identifying risks (4) Schemes should carry out a risk assessment [106]. (5) Schemes should record risks in a risk register and review it regularly [108]. 	Internal controls are designed to manage risks facing the fund. As such, the starting point for the fund's approach is the risk register. The risk register is a 'live' document which is reviewed regularly, at least every 6 months and is derived from best practice guidance developed by CIPFA and the DCLG. The risk register categorises risks into several primary areas and ascribes ownership of these risks. Each risk is scored, with 'gross' and 'net' risk scores indicating the scale of a risk before and after mitigation which has been put in place to manage it. Many risks cannot be controlled directly by the Fund, nor can the mitigation measures in place always affect the risk scoring, however as a dynamic document the register serves to track performance in managing risks and ensure a focus on changes in the risk landscape. A documented internal compliance regime

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(6) Schemes should keep appropriate records to demonstrate compliance [108].	reviews progress in managing risk and ensures that risk owners are accountable accordingly.
 Evaluate risks and develop internal controls (7) Prioritise risks where the impact and likelihood of the risk materialising is high [109]. (8) Review any existing internal controls [110]. (9) Design internal controls to mitigate main risks and consider how best to monitor them [111]. Monitor controls effectively 	Clearly, some risks are more significant than others and their relative scale drives the resource input devoted to such; for example the Investment panel and associated due diligence processes ensure a clear separation of duties and a documented decision-making mechanism. Similarly rigorous separation of duties apply to the pensions payroll function which controls around £250m of pension payments annually.
 (10) Schemes should periodically review the adequacy of internal controls [115]. (11) Internal or external audits and/or quality assurance processes should ensure that adequate internal controls are in place and being operated effectively [116]. (12) Review internal controls when substantial changes take place or where a control has been found to be inadequate [116]. Suggested internal controls 	Controls are reviewed in a number of ways, such as lessons learned, internal and external audit and continuous improvement drivers. Significant reliance is placed upon both internal and external audits, which review and test existing controls – the fund enjoys very positive feedback from both audit functions and works closely in developing audit programmes, in particular drawing attention to new developments and associated system changes which, being new, can present new and untested risks.
 (13) Internal controls that regularly assess the effectiveness of investment- related decision making. (14) Internal controls that regularly assess the effectiveness of data management and record-keeping. (15) Internal controls that ensure that new employers understand what member 	A good example of this in seeking audit input to system developments needed to manage very large volumes of detailed data from employers required under the new CARE regime.
data is required and how it should be supplied [112]. (16) Internal controls that require internal	Detailed monitoring takes place monthly in respect of investment performance and associated governance/control issues.

[122 – 146] • member information required, that they keep accurate, up- available via the Fund's website	record-keeping of information relating to: demonstrate to the regulator, where Details of Pension Board meetings are	Administration Scheme managers must keep records (1) Schemes should be able to	 systems support the maintenance and retention of good member records [112]. (18) Internal controls that ensure that data are complete (e.g. undertake a data-cleansing rememe training exercise and review this on a regular basis that they consider appropriate) [112]. (19) Ensure that all staff completes information management training before they are given access to sensitive data. (20) Ensure that member communications are reviewed regularly [112]. (21) Schemes should put in place systems and processes for making an objective assessment of the strength of an employer's covenant. (21) Schemes chould put in place systems and processes for covenant. (21) Schemes and the strength of an employer's covenant. (22) Ensure that member converts the strength of an employer's covenant. (23) Schemes and the strength of an employer's covenant. (24) Schemes and the strength of an employer's covenant. (25) Schemes and the strength of an employer's covenant. (26) Ensure that member converts the strength of an employer's covenant. (27) Schemes and the strength of an employer's covenant. (28) Schemes and the strength of an employer's covenant. (29) Ensure that go the strength of an employer's covenant. (20) Ensure that member converts the strength of an employer's covenant. (21) Schemes and the strength of an employer's covenant. (21) Schemes and the strength of an employer's covenant. (22) Schemes and the strength of an employer's covenant. (23) Schemes and the strength of an employer's covenant. (24) Schemes and the strength of an employer's covenant. (25) Schemes and the strength of an employer's covenant. (26) The Fund Is putting in place processes and resources to assess employer covenant and processes and resources to assess employer covenant and processes and resources to assess employer covenant and processes and resour	
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	 transactions, and 		to-date and enduring records [124].	www.yourpensionservice.org.uk
	 pension board meetings and decisions 	(2)	Schemes should establish and	
			operate adequate internal controls to	A data cleaning schedule specifies data
	Schemes must ensure that processes		support record-keeping requirements	cleaning activities during the year. The
	that are created to manage scheme		[125].	cleanliness of this data is compared to targets
	member data meet the requirements of	(3)	Member data should be subject to	set out by the Pensions Regulator. YPS is
	the Data Protection Act 1998 and the		regular data evaluation [126].	working on implementing electronic data
	data protection principles.	(1)	Schemes should require employers to	quality reporting routines, covering employers'
		(4)		
			provide them with timely and accurate	and scheme data quality.
			data [128 and 130].	A second state of a straight state of the st
		(5)	Schemes should seek to ensure that	A records retention policy is in place. Most
			employers understand the main	records are stored electronically, and paper
			events which require information to	records are in the main stored with LCC's
			be passed to the scheme [129].	records management team, who securely
		(6)	Schemes should be able to trace the	destroy records in line with the Fund's record
			flow of funds into and out of the	retention policy.
			scheme and reconcile these against	
			expected contributions and scheme	Fund flows into and out of the scheme are
			costs [131].	reconciled on an aggregate basis. Work is in
		(7)	In respect of keeping information	hand to further refine this process, at a detail
			about the pension board, schemes	level.
			should also keep records of key	
			discussions [133].	The Fund has a policy for chasing and tracing
		(8)	Records should be retained for as	missing or inaccurate member records. There
			long as they are needed [135].	are a significant number of deferred members
		(9)	Schemes should have in place	whose current details are not known. The
			adequate systems and processes to	service takes a proportionate and risk-based
			enable the retention of records for the	approach in using resource to trace and chase
			necessary time periods [135].	such records.
		(10) Schemes should monitor data (based	
			on a proportionate and risk based	Comparisons of active member data with
			approach) on an ongoing basis to	employer payroll data occur each pay period.
			ensure it is accurate and complete	Reconciliations between pay and contributions
			[136,137].	are carried out on a monthly basis. A backlog
		(11) Schemes should carry out a data	plan is in place to manage some outstanding
		(11		
			review exercise at least annually	work in this area.
		(10	[138].	The Fund's Densions Administration Strategy
		(12) Schemes should continually review	The Fund's Pensions Administration Strategy
		(10	their data [138].	Statement (PASS) outlines mechanisms and
		(13) Upon change of admin system,	deadlines for employers' submission of data to
			schemes should review and cleanse	the fund. A number of employers do not meet
			data records [140]	these deadlines, and an ongoing training and
		(14) Schemes should put in place a data	support programme provides support to

(15) Schemes should recorcile member records with information held by the employer [142]. Additionally the Employer Cuide sets out in some detail the Fund's Business Continuity Plan specific data requirements. Maintaining contributions Employer contributions must be paid to the scheme in accordance with any requirements in the scheme regulators. Where employer activities is key to be of material significance to the regulator in the scheme manager must give a written significance to the regulator is such to believe that the failure is likely to be of material significance to the regulator as sconable cause to believe that the failure is likely to be of material significance to the regulator as sconable cause to the regulator as sconable cause to believe that the failure is likely to be of material significance to the regulator as sconable cause to believe that the failure is likely to be of material significance to the regulator as sconable period. Where there is a failure to pay employee contributions are not paid within a reasonable period after the end of the prescribed period, where there is a failure to the regulator in the exercise of any of its functions, the system manager has reasonable period after the end of the regulator in the exercise of any of its functions, the system emanager has reasonable cause to believe that the failure is likely to be of material significance to the regulator in the exercise of any of its functions, the must explain the failure is likely to be of material significance to the regulator in the exercise of any of its functions, the must explain the failure is likely to be of material significance to the regulator in the exercise of any of its functions, the must explain the failure is likely to be of material significance to the regulator and the member is dual to according the must explain the exercise of any of its functions, the must explain the failure is likely to be of material			improvement plan where poor quality or missing data is identified [141].	employers to enable them to comply
Maintaining contributions [147 – 186] Employer contributions must be paid to the scheme in accordance with any regularements in the scheme regulations. Where employer contributions are not paid on or before the date they are due under the failure is likely to be of material significance to the regulator in the exercise of any of its functions, the scheme manager must give a written report of the matter to the regulator in the exercise of any of its functions, the scheme manager has reasonable cause to believe that the failure is likely to be of material significance to the regulator in the exercise of any of its functions, the scheme manager has reasonable cause to believe that the failure is likely to be of material significance to the regulator is scon as reasonable precided period, if the scheme manager has reasonable cause to believe that the failure to be regulator and the exercise of any of its functions, they must give notice of the failure to be regulator and the exercise of any of its functions, they must give notice of the failure to be regulator and the exercise of any of its functions, they must give notice of the failure to be regulator and the member within a reasonable period after the end of the prescribed period. If the failure to be regulator and the member within a reasonable period after the end of the prescribed period. Scheme should also consider their statutory duty under section 70 of the Pressions AC 12004 to section 70 of the Pressions			(15) Schemes should reconcile member records with information held by the	
contributionsthe scheme in accordance with any requirements in the scheme regulations. Where employer contributions are not paid on or before the date they are due under the scheme and the scheme manager has reasonable cause to believe that the failure is likely to be of material significance to the regulator in the exercise of any of its functions, the scheme manager must give a written report of the matter to the regulator as soon as reasonably practicable.effective procedures and processes in a are not - of material significance to the regulator [150 to 151].A complex yet effective series of processes are in place to manage must give are in place to material significance to the regulator in the exercise of any of its functions, the regulator in the exercise of any of its functions, the ymust give a written regulator in the exercise of any of its functions, the ymust give notice to the regulator in the exercise of any of its functions, the ymust give notice of the failure to have must give a contributions on an earlier date in accordance with scheme regulations, schemes should also consider their statutory duty under section 70 of the Presoins Act 2004 to scheme section S on an earlier date in accordance with scheme regulations, schemes should also consider their statutory duty under section 70 of the Presoins Act 2004 to section 70 of the Presoins Act 2004 to 				
breaches of the law. breaches	contributions	the scheme in accordance with any requirements in the scheme regulations. Where employer contributions are not paid on or before the date they are due under the scheme and the scheme manager has reasonable cause to believe that the failure is likely to be of material significance to the regulator in the exercise of any of its functions, the scheme manager must give a written report of the matter to the regulator as soon as reasonably practicable. Where employee contributions are not paid within the prescribed period, if the scheme manager has reasonable cause to believe that the failure is likely to be of material significance to the regulator in the exercise of any of its functions, they must give notice of the failure to the regulator and the member within a reasonable period after the end of the prescribed period. Where there is a failure to pay employee contributions on an earlier date in accordance with scheme regulations, schemes should also consider their statutory duty under section 70 of the Pensions Act 2004 to assess and if necessary report	 effective procedures and processes in place to identify payment failures that are – and are not – of material significance to the regulator [150 to 151]. (2) Such procedures are likely to involve: (i) Developing a record to monitor the payment of contributions. (ii) Monitoring the payment of contributions. (iii) Managing overdue contributions. (iv) Reporting payment failures which are likely to be of material significance to the regulator [152]. Developing a record to monitor the payment of contributions (3) Schemes should have a contributions monitoring record [155 to 157]. Monitoring the payment of contributions (4) Schemes should monitor contributions on an on-going basis [161]. (5) A risk based and proportionate monitoring approach should be used to identify employers and situations 	A complex yet effective series of processes are in place to manage employer contributions due, and their payment. Employers are required to submit detailed information on a monthly basis, in respect of both membership data and the associated financials. Currently two forms are submitted, which creates some reconciliation issues but does speed up the process of collecting money due to the fund. A detailed reconciliation framework is continuously applied to the two sets of data, and employers who do not submit on time are chased accordingly. The vast majority of contributions are collected by direct debit and if an employer doesn't inform the Fund of the exact amount to collect by the due date, an estimated sum due is collected. This ensures cash flow but does cause further reconciliation issues.

payment failure [162]. contributions. Thus late/missing payment or (6) Schemes should have a process in submission of data is identified and employers place to identify where payments are chased accordingly. late or have been underpaid, overpaid or not paid at all [163]. All employers are monitored in the same way. (7) Scheme managers must record and retain information on transactions All contributions are recorded and maintained monthly and kept for the required retention (including any employer and employee contributions) [166]. period. Managing overdue contributions (8) Where a payment failure is identified, Any non-payment issues are taken up with there should be a process to follow to employers in the first instance. resolve the issue quickly (including the suggested steps set out in the The introduction of the new CARE scheme has Code) [169]. caused problems for both funds and (9) Schemes should keep a record of employers, i.e. the switch from annual to their investigation and monthly data submission, in new and relatively communications between themselves complex formats, has presented challenges and the employer [170]. and consumed resource accordingly. (10) Schemes should have a process which is able to detect deliberate A significant effort has been put into training underpayment or non-payment or employers and supporting them to understand and deliver on their responsibilities. other fraudulent behaviour by an employer [171]. Reporting payment failures which are likely to be of material significance to the regulator The service is further developing the electronic (11) Where schemes identify a payment interface which is used to manage data and failure, they should attempt to recover cash collection from employers; when live this contributions within 90 days of their enhanced system will benefit employers due date [174]. (having to submit one set of data per month only) and will also enable any employer (12) Where a payment failure is identified it should at least ask the employer the performance issues and non-payment to be 3 questions set out in 175. identified/reported upon more easily than at (13) Schemes should investigate the present. payment failure and use their judgement when deciding whether to report to the regulator taking into account the wording of the Code [177]. Non or late payment issues will be dealt with in

			(14) Schemes should consider whether it	accordance with the Code.
				is appropriate to report payment failures of employer contributions to members where it is reported to the regulator [182].) Reports to the regulator should be	
				made in accordance with the code.	
info me	oviding formation to embers 37 – 211]	 The law requires schemes to disclose information about benefits and scheme administration to scheme members and others. The Code summarises the legal requirements around - (1) Benefit statements [188 – 195] (2) Other information about scheme administration [196 – 197]. (3) Who is entitled to information [198 – 199] (4) When basic scheme information must be provided [200 – 201] (5) What information must be disclosed on request [202] (6) How benefit statements and other information must be provided [203 – 206] Scheme should also comply as appropriate with other legal disclosure requirements [211]. 	 (2) (3) (4) (5) 	Schemes should design and deliver communications to scheme members in a way that ensures they are able to engage with their pension [207]. Information should be clear and simple to understand as well as being accurate and easily accessible [207]. Schemes should attempt to make contact with their scheme members and, where contact is not possible, schemes should carry out a tracing exercise to locate the member and ensure that their member data are up- to-date [208]. Where a person has made a request for information, schemes should acknowledge receipt if they are unable to provide the information at that stage [209]. Schemes may encounter situations where the time period for providing information takes longer than expected. In these circumstances, schemes should notify the person and let them know when they are likely to receive the information [209]. Information should be readily available at all times to ensure that members are able to access it when they require [210].	 YPS uses a wide range of communications media such as: An electronic self -service "my pension online" facility and the YPS website, both of which allow members to access pensions information 24/7 Annual benefit statements that are produced annually and made available to all members via the online facility. Members who choose to opt out of e communication are provided with a paper copy. Face to face presentations to groups and one to one appointments at pension surgeries are offered to all members A dedicated helpdesk and email facility are available to members All information whether electronic, written or face to face is delivered in a simple and clear manner avoiding pension jargon. The details of when and what information is provided to members is contained in the communications policy statement that is published on the YPS website at:
					The Fund makes every attempt to contact

			scheme members. When contact attempts have not been possible, attempts at tracing are made as follows:
			 for active members the service contacts the employer for up to date details; for pensioner members contact is made with the member's bank in the first instance, asking the bank to forward a letter on. If this isn't successful then the DWP letter forwarding service is tried. for deferred members, email is used if the member is registered, if not then the DWP letter forwarding service is used
			Receipt of emails to the pensions helpdesk is confirmed automatically; paper correspondence is not acknowledged, but response times form part of the service's SLA and are monitored accordingly.
			Details of service standards, targets and processes are published on the Funds website in order to manage member's expectations.
Internal dispute resolution [212 – 240]	Scheme managers must make and implement dispute resolution arrangements that comply with the requirements of the law and help resolve pensions disputes between the scheme manager and a person with an interest in the scheme.	 In terms of the LGPS, the requirements relating to IDRP are prescribed in the LGPS regulations. Schemes should publish and make IDRP time limits readily available [225]. Schemes should be satisfied that the time taken to reach a decision is 	Details of the Internal Dispute Resolution Procedure (IDRP) are published on the Fund's website and contained within the employee's brief and full guide. In addition the appeals application form, also available on the website, contains further guidance for members including the specific time limits imposed by the IDRP.
		 appropriate to the situation and be able to demonstrate this, if necessary. [230 and 240] (4) Schemes should provide the applicant with regular updates on the progress of their investigation. They should notify the 	Those documents are reviewed regularly to ensure that they are in line with amending legislation and procedures. (The latest versions can be viewed at the link below) <u>http://www.yourpensionservice.org.uk/local_go</u> <u>vernment/index.asp?siteid=5921&pageid=339</u>

			applicant where the time period for a	<u>12&e=e</u>
		(6) (7) (8)	applicant where the time period for a decision is expected to be shorter or longer than the reasonable time period and let them know when they are likely to receive an outcome [232]. Schemes should focus on educating and raising awareness of their internal dispute resolution arrangements and ensuring that they are implemented [233]. Schemes should ensure that the effectiveness of the arrangements is assessed regularly and be satisfied that those following the process are complying with the requirements set, which includes effective decision making [234]. Schemes should confirm and communicate their arrangements to members, for example, in the joining booklet [235]. Schemes should make their arrangements accessible to potential applicants, for example by publishing them on a scheme website [235]. Schemes should ensure they make the following information available to applicants:	12&e=e Procedures for employers are also contained within the employer guide on the website. In addition a guide for employers is also available, used particularly for employers who have a new adjudicator reviewing a stage 1 case. Training for employers and bulletins highlighting problem areas such as III health determinations are utilised where appropriate. In respect of stage 1 and stage 2 IDRP cases, a task management process exists through the pensions administration system to ensure that the appropriate deadlines and notifications are provided to members and representatives involved in the IDRP and that those deadlines are adhered to. Bespoke documentation covers acknowledgements and details of extensions to time limits. Procedures for stage 2 are regularly updated. The right to appeal a decision under IDRP is part of all YPS documentation where a decision is being taken that may affect a
			 The procedure and processes to apply for a dispute to be resolved; The information that an applicant must include; 	member or prospective member's benefits, whether that be an administering or employing authority decision. A log of all appeal cases is kept detailing dates
			 (iii) The process by which any decisions are reached; and (iv) An acknowledgement once an application has been received [239]. 	when cases are received, acknowledged and determined.
Reporting breaches of the law [241 – 275]	Certain people are required to report breaches of the law to the regulator where they have reasonable cause to believe that: • a legal duty which is relevant to the administration of the scheme has not	(1)	Schemes should be satisfied that those who are responsible for reporting breaches are made aware of the legal requirement and the Code [244]. Training should be provided for	The Local Pension Board will be considering a proposed 'Reporting Breaches' procedure at its meeting on 18 January 2016.

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been, or is not being, complied with • the failure to comply is likely to be of material significance to the regulator in the exercise of any of its functions.	 members [244]. (3) All others under a statutory duty to report should ensure they have sufficient level of knowledge and understanding to fulfil that duty [244]. (4) Those with a statutory duty to report should establish and operate appropriate and effective procedures in regards to reporting breaches [245]. (5) Those procedures should be in accordance with and take into account paragraphs 245 to 262 of the Code. (6) Reports made to the Regulator should be submitted in accordance with paragraphs 263 to 271.
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